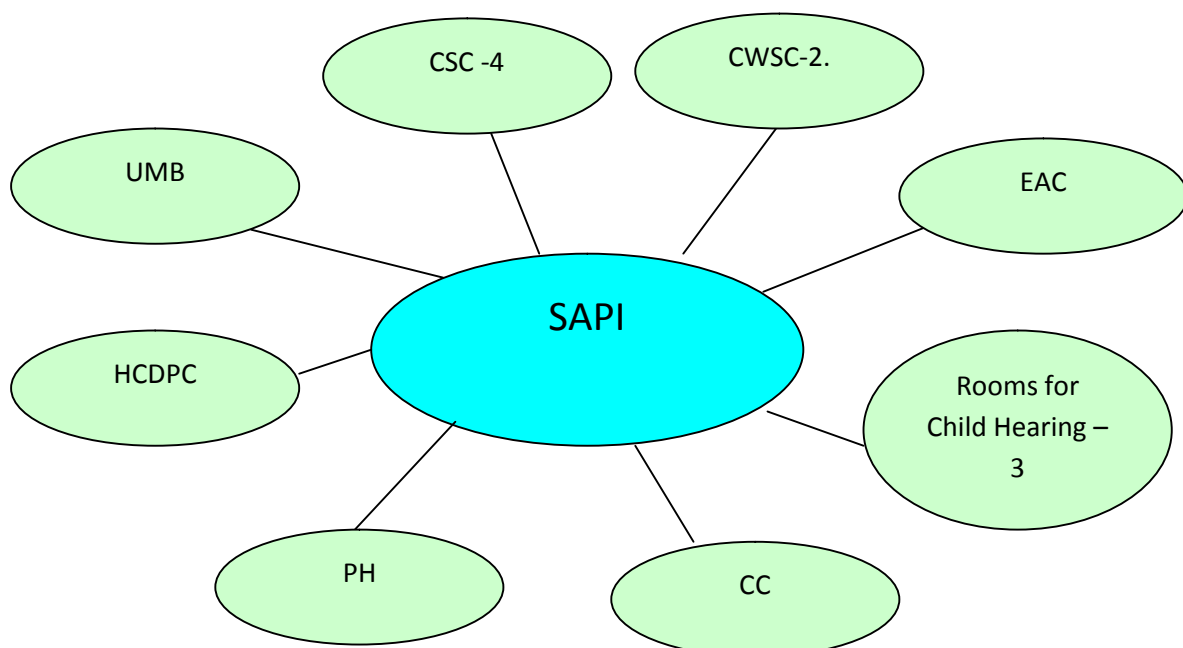

REPORT OF THE SOCIAL ACTIVITIES AND PRACTICES INSTITUTE YEAR 2013

I. REPORT FOR THE PROGRAM SERVICES SOCIAL ACTIVITIES AND PRACTICES INSTITUTE YEAR 2013

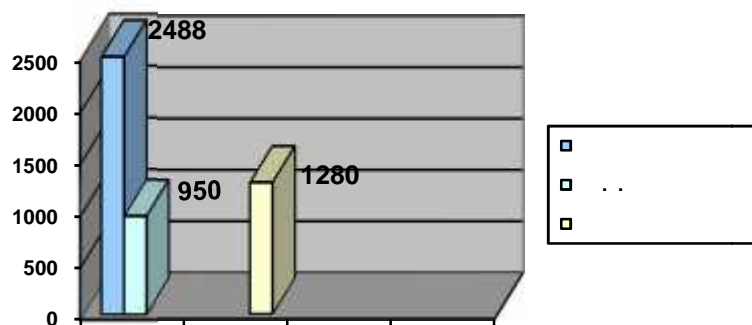
In 2013 SAPI continued to provide social services to children and families at risk in Shoumen and Vidin in the CSS. In 2013 SAPI also expanded the range of managed services in the Municipality of Sofia and won two competitions – for CSC «Nadejda» and HCDPC «Asen Zlatarov». We also successfully continued to manage and directly provide services in the CSSCF Vidin, and they became sustainable after the end of the project “Support of the Unreachable Children”, funded by the Danish National Committee of UNICEF and the Velux Foundation. Since May 2013 SAPI has been managing the services as a state delegated activity. In February 2013 we opened another specialised room for “Child Hearing”, which is part of the services for children in the CSSCF Vidin. The graph below reflects the range of services: 4 community support centres, 1 emergency accommodation centre, 2 centres for work with street children, 3 resident services – “Mother and Baby”, a protected home, and a crisis centre, 1 specialised institution for children – HCDPC. There are also three specialised rooms for children that are close to our bases in the cities of Shoumen, Sofia, and Vidin.



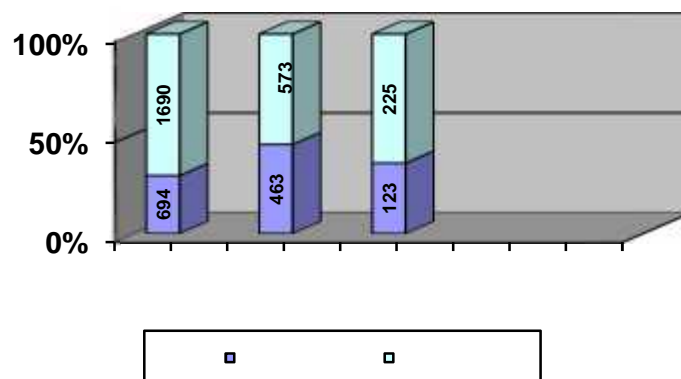
In terms of employment relations, the services in the centres are provided by specialised staff working on labour contracts: 18 pedagogues/educators and assistant educators, 2 speech specialists, 52 social pedagogues / special social activities/ and 16 psychologists. In addition, 12 more specialists were hired on civil contracts throughout the year – a psychologist, a legal practitioner, a pedagogue, and medical specialists.

By demonstrating professionalism and good attitude towards all clients, the team of specialists in SAPI achieved success that could generally be measured by **the support of 2 488 clients and 1280 caseworks. From the total number of clients there were 950 voluntary ones that used group programs, psychological and legal consultations and training:**

Voluntary 1064 users



Quantitative indicators for the municipalities where we work can be seen below.





Analysing the data, we report an increase of 25 % as compared to the previous year, which is due mainly to the increased number of caseworks ordered by CPU and other institutions. In the second part of the year we also marked an increase in the capacity of the CSC Slaveikov, but this was not the case in the CSC to the CSSCF Shoumen, where the team works throughout the whole year with double the amount of clients.

1. The support of children in alternative care and the de-institutionalisation of childcare in Bulgaria was one of the leading priorities of SAPI in 2013.

1.1. We achieved sustainability in closing the HCDPC Shoumen and in the other specialised institutions on the territory of the Municipality. SAPI continued to develop foster care for babies and to work for the professionalization of the foster families in the care for disabled children. We placed 22 new-born children in foster families straight from the maternity hospital, and there are 18 professional foster families for care of disabled children.

1.2. We embraced the challenge to work with 47 children placed in a specialised institution for children – the Home Asen Zlatarov, aiming to improve the quality of life of the children and to increase the competence of the staff in the direct work with children in a situation of abandonment. For the four months that we managed the institution 4 more children were placed there, while 9 children were taken out until the end of 2013. Two children received family care, and 6 attained majority.

1.3. We developed co-parenting for children in a family environment and alternative care, including foster care as co-parenting. We developed new group programs and workshops for children placed in alternative forms of care. 154 are the cases of individual casework, psychological consultation and psychological assessment of children placed in foster care. In this way we shared the care and stood next to the foster family, the biological family, and the specialists.

2. The protection of the rights of the children in conflict with the law, the prevention of corporal punishment of children, and the support for children victims of violence were other priorities of the organization.

2.1. In three SS in Shoumen and Sofia – over 50 children passed training on the topic “It Is Better to Talk” within the project “Bientretans – a resilience network”. The children developed their own projects, in which they included services that would make their schools more secure and welcoming places. Over 70 pedagogues from kindergartens and schools, as well as parents, were trained in the essence of the resilience approach and its application with children “How to Develop Our Own Project”. One group from each school, comprising of 10 pedagogues and 10 parents, was introduced to the topic of “Resilience”. A new aspect in the work on prevention of corporal punishment was introduced by the national campaign “Bad Traditions”.



2.2. For the first year we introduced an approach in which the protection of the child against violence, and the protection of the children in conflict with the law, is not based on exclusion and placement in an institution, but on assessment of the needs of the child and those of the child's family, and the placement of the interests of the child at first place. In Vidin started the project "An Integrated Social Service in Help of the Justice Provision". A total of 17 children were supported. In December an intensive support of children in conflict with the law started in Sofia and Shoumen within the project "Without Borders". A total of 15 children were provided with assessments for the provision of integrated justice-social, social-justice, and social-medical, medical-justice services.

2.3. Preparation and hearing of children victims and witnesses of crimes

Only for eight months 14 children received the service preparation and hearing in the newly opened room in Vidin, and the total number of children for SAPI is 35, in which we include the work of the experts from the mobile team, who throughout the year were invited by RPD Nesebar and Strajica. Our analysis shows that we have a **40% increase** in the application of the Standards for Hearing Underaged and Minors participating in legal procedures.

In total there are 731 cases of children that we have covered within all activities and services in the structures, and another 456 that we have covered in group work, workshops and prevention trainings.¹

¹ Support of children in foster care - 154; Prevention of school drop out – 172 ; Children at conflict with the law – 85; Psychological consultation for children – 88 ; Children in an alternative form of care – 97; Preparation and hearing of children - 35; Support of children who have experienced abuse – 81; Mediated meetings and support in S – 27

Подкрепа на деца



3. In order to provide family care to a maximum number of children, we continued the teamwork approach to social work introduced by SAPI based on teamwork between specialists working with the child, the biological family and the foster family. The organization invested in advanced training of the teams in the best European methods and approaches of working with parents. The services for «co-parenting» continued in the direction - increase of the number of parental skills, and participation in the care for the child, aiming to prevent the abandonment of the child, and on the other hand to develop foster care and working with adoption parents and candidates for adoption parents.

3.1. A total of 57 new candidates for foster parents were being intensively supported on a monthly basis, along with 113 other affirmed foster families; throughout the whole year we supported the teams working on the project “I also have a family” in the Capital Municipality, the Municipalities of Shoumen and Vidin.

3.2. Within the program «Smack-Free Education», we conducted an advanced training of over 70 foster families that take care of children between 0 and 6 years of age.

3.3. We provided individual support and consultation for families regarding childcare, and we continued the program «positive parenthood».

3.4. We trained a total of 113 candidates for adopters, which compared to the previous year represents a decrease of 25%.

We have provided help only to 5 adoptive families in the process after the adoption, and this happens only when a risk for the child has already been registered.

There is still no understanding in the CPU of the country to direct the biological parents of the children at alternative care, at homes for children, or in adoptive families, to monitor the care and the support with the aim to decrease the risks for these children.

Подкрепа на родители



3.5. The analysis shows that we keep a ratio of 48 % work with families to 52% work with children in the sphere of individual work, and in the group work the ratio is 52 % with families to 48% with parents. All of this is due to the prioritization of the work in the direction of prevention of child abandonment, prevention that takes place at the level of maternity hospital. We promote and receive a lot of feedback about the benefits of group working with adults. The School for Pregnant in Shoumen worked very successfully throughout the year; also successful was the Program «positive parenting» in Vidin, Sofia and Shoumen, the Resilience Program for pedagogues, the group work with the parents at the Unit Mother and Baby, the public campaigns, the mobile work in risk communities, and many other activates.



3.6. For the first year we marked the beginning of a joint work with the court, **the Probation Services and the CPU, regarding the problems of the families that have committed abuse against their children.** We are satisfied even with the small number of cases – 7 families that we were assigned to work with. In the individual sessions with the parents we apply the themes from the curriculum of SAPI «Work with Parents Causing Abuse», which has been developed and applied for two years now.

3.7. Increasing are also the number of cases of family consultations, mediation for parents in the argument for custodial right, mediated meetings between children and their parents, etc.

4. High quality of the provided services using the internal system for management and monitoring in SAPI

4.1. The organization invested a total of 92 374 BGN as own contribution to the state-delegated services, a sum that comes from the implemented projects of the Organization. This allows us to keep the quality of work over the affirmed capacities, and to specialize and train the teams.

4.2. We attract the users to our work and look for feedbacks from them as part of the casework. The analysis reveals that they are extremely satisfied with the support we provide. We have received feedback from the users in all closed cases.

4.3. We analyse on a monthly basis the closed cases in regards to the benefits for the users. We report that the tendency to not achieve the preset goals is kept in 10-15 % of the closed cases. The reasons for this are mostly related to the clients and their change of residency.

. REPORT ON THE ACTIVITIES OF THE PROGRAM “JUSTICE FOR CHILDREN – PREVENTION OF VIOLENCE” IN 2013

The main program priorities, on which we worked throughout the past year, are not significantly different from these from last year, namely:

- **Increase of the competence of the professionals working with children victims of violence and their families. Professionalization.**
- **Promotion of the priorities and raising of the awareness of a wider range of professionals.**
- **Improvement of the quality of direct work with the children victims of abuse, and guaranteeing the access to qualitative services for more children.**
- **Introduction of the integrated approach in the work on cases of violence against children.**



Result 1:

In 2013 SAPI contributed to the shaping of adequate policies for children who have suffered abuse or have witnessed a crime; for the application of the legislation considering the best interest of the child; as well as for guaranteeing the rights of the children in compliance with the international standards.

In 2013 the team of SAPI aimed its activities towards the *introduction of an integrated approach* to the work in the system in cases of abuse against children, in order to contribute to the application of Directive 2012/29/ regarding the minimum standards for the rights, the support and protection of victims of abuse. Issued and organized were methodological materials, training materials, round tables and discussions of cases from the practice.

In the end of 2013 in the city of Vidin started the implementation of the project «**Package of integrated services for guaranteeing the rights of children participants in legal procedures**», supported by the Bulgarian-Swiss program for cooperation, which will allow the continuation of the activities for introduction of adequate policies for children, victims of crimes.

In order to guarantee the rights of the children victims to receive a psycho-social support and assistance in 2013 SAPI continued to provide services for children victims of violence and participating in legal procedures in the cities where we work – Vidin, Sofia and Shoumen. 17 children have been directed to the use of the social service “Support and consultation of children victim of abuse” in 2013. Specialists from the mobile team to the CSSCF in Vidin provided *5 crisis interventions* based on requests from the Child Protection Units in Vidin and the city of Dimovo, which were related to cases of death, suicide witness, and violence in the family.

Result 2:

In 2013 SAPI contributed for the increase of the competence of the professionals working with children victims and witnesses of violence, as well as with their families.

For another year the team of SAPI has conducted training in the Academy of MIA, together with the Psychology Institute in MIA, and a prosecutor from the Sofia Regional Prosecutor’s Office. The training has the capacity for over 30 trainees during a regular course based on the curriculum in the Police Faculty of the Academy of MIA.

Continue the joint programs between NJI and the team of SAPI for the training of junior judges and prosecutors. As a result of a request by Chief Directorate National Police about 200 police officers were trained in the provision of child-friendly justice.

In 2013 within the frames of the project “Childhood without Tears” the program ensured opportunities for training of the teams in CSC and CSS to SAPI by international experts,



international supervision, as well as methodological support for work with children and families that have experienced abuse.

In 2013 the members of the mobile specialized team for hearing of children from CSSCF Vidin, Stara Zagora, Ruse, Dupnitsa, and Blagoevgrad passed a 3-module (48 hours) training on a specialised methodology for preparation, hearing and support of children victims of abuse. Over 20 experts were trained in child hearing.

Result 3:

In 2013 SAPI contributed for the creation of better conditions for observing the rights of the children victims and witnesses of crimes, and for the decrease of the risk of secondary traumatisation of these children during their meeting with the organs of justice provision.

Within the frames of the program “Justice for children – prevention of violence” SAPI carried out activities related to the support of other organizations for the **building of specialized rooms for hearing of children victims or witnesses of abuse** in new cities in the country.

In 2013 SAPI actively supported 5 municipalities that, through their participation in a competitive procedure, expressed their willingness to build rooms for hearing of children on their territories. As a result of the project “Listen to the Child II” we managed to provide support for the building and equipment of specialized rooms in Vidin, Ruse, Stara Zagora, Blagoevgrad and Bourgas, as well as for the training of the teams that will provide the service. As part of our efforts for sustainability and for ensuring the quality of the services, we signed contracts for long-term collaborations with the various partners. In 2013 opened and started work 5 new rooms in Stara Zagora, Blagoevgrad, Vidin, Bourgas and Ruse.

Result 4:

In 2013 SAPI contributed to make more accessible the service preparation of children for hearing in front of a judge or in court, and provided an opportunity for a greater number of children to have access to child-friendly conditions when they are victims or witnesses of crimes.

In 2013 SAPI managed to extend **the mobile team for hearing of children**, which functions on a national level since 2011, with representatives from the team in Vidin. 3 more experts joined the team.

According to data from the rooms in Shoumen, Vidin and Sofia **the total number of children** that have passed through child-friendly procedures in 2013 is 35 (in 2012 it was 20). With the support of SAPI were gathered teams for child hearing to work on a regional level in another 5 residential areas.



The activity of the mobile team of SAPI for child hearing continued on a national level.

The members of the mobile team of CSSCF Shoumen and Sofia worked on 9 requests for hearing of children in other residential areas, but based on approved methodology for application of child-friendly justice in pre-court procedures.

Through a project started at the end of 2013 and named “**Package of integrated services for guaranteeing the rights of children participating in legal procedures**”, supported by the Bulgarian-Swiss program for cooperation, we will ensure an opportunity for the sustainability of the practice of the mobile team for child hearing in 2014, as well as for regulating the integrated services guaranteeing the rights of children participating in legal procedures as a package of services.

Result 5:

In 2013 SAPI contributed to the raising of the awareness of a wide range of citizens and professionals regarding the phenomenon violence and good practices for prevention of abuse against children in the country and internationally.

An important part of the activities for raising the awareness of the community is the carrying out of various campaigns. In 2013 we carried out two campaigns: “Bad Traditions” in Sofia, Vidin, and Shoumen, which started in July 2013 and aimed to change the attitudes towards the use of corporal punishment as part of a family model and tradition. The campaign was implemented in partnership with The Bulgarian Paediatric Association. In 2013 we also continued the implementation of another information *campaign* “**Abuse leaves scars for life**” in the municipality of Vidin through the broadcasting of a video about the problem and the consequences of domestic violence. The campaign also involves spreading of information brochures and posters on the territory of the municipality.

During the year we carried out over 10 *awareness raising seminars and work meetings* on a local level for professionals – social workers, psychologists, police, magistrates for awareness raising about the problem of domestic violence and the participation of children

In June in Sofia we had a National Conclusive Conference of the project “Listen to the Child”, at which we made a thorough analysis of the change in the practices of child participation in legal procedures, based on the experience of SAPI in the last 5 years in the pilot cities in the country.

In 2013 SAPI supported a *round table* on the topic “An Innovative Approach to Hearing Children – Victims/Witnesses of Abuse”. It took place in Rousse on 20.06.2013. Participants were judges, prosecutors, police officers, social workers, and municipal administration, as well as representatives of the organs for child protection on a regional level.

On 4.04.2013 in Bucharest with the participation of a representative of SAPI and in partnership with the French Embassy in Sofia was organized a *round table* on the topic:



“Child Hearing for the Purposes of Justice Provision”. The round table was organized in relation to the starting of a French-Romanian project for building specialized rooms for hearing of children participating in legal procedures in Romania.

Result 6.

In 2013 SAPI contributed to the spreading of good practices for prevention of corporal punishment against children through training and consultations of parents.
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One of the missions of SAPI in 2013 was to reach more parents as part of the policy for prevention of abuse of children in family environment. In relation to the support of parents of young children, we carried out workshops with parents about *the application of positive methods of education of their children* and avoidance of the corporal punishment. Gathered were a total of 16 groups for training of parents of children between 3 and 6 years of age and between 7 and 14 years age. The groups for parents were gathered in Shoumen, Vidin, and Sofia as part of the additional activities for support and prevention of corporal punishment of children.

Moreover, in the centres for social services of SAPI daily free consultations for parents were provided, especially for parents who have difficulties in upbringing their children and would like to receive additional information and support.

In 2013 in the CSSCF Vidin we organized a *group program for parents* who have committed violence against their children, and who are ready to receive specialized help in order to change their approach to parenting and communication. The program is also aimed at parents who have been punished for breaching the Law for Protection against Domestic Violence, as well as parents with behavioural problems. Three parents were signed for the program. The team of CSSCF Shoumen worked in individual sessions with two parents, directed by the Probation Services with a conviction “Probation” for abuse against their children.

Priorities for the next year 2014

1) Sustainability of the program

Sustainability of the program could be sought in several directions: using mechanisms for financial support of the service via government funding, on the one hand, and on the other – via new projects and focused fund-raising; via trainings that the program organizes through CSC SAPI or by requests from other organizations and partners. Even though SAPI has worked out its own strategy and fund-raising has become its priority, it is still at the beginning of this process and only at a conceptual level.



2) Coordinated efforts for promotion of the results and achievements

As a whole SAPI attempted to fulfil its plans to open a part-time position within the program and to hire a public relations expert, who will support the activity of the organization in this direction, and support the process of development of a strategy and practice for fund-raising. This task was partially accomplished.

Capitalisation of the accomplishments is the main goal of the program in 2014. This includes both the spreading of good practices and experience, the publishing of materials and programs, as well as activities for:

- stabilization of the network for hearing of children through the establishment of communication with local coordinators of the teams in every city where specialized rooms have been opened;
- introduction of standards for training of experts in child hearing, and in this sense we could also use international experience and partnerships in order to introduce such as standard even on a national level;
- promotion of the group programs for prevention of violence for working with children and working with parents;
- building of an ISPCAN network in Bulgaria, i.e. Bulgarian society for prevention of abuse and negligence of children.

3) New opportunities for international collaboration

In 2013 SAPI managed to expand its international collaborations in several directions – project “Without Borders” with experts from Italy and Northern Ireland; project “Intensive Foster Care and Program” under the DAPHNE Program of the EC with organizations from the United Kingdom, Italy, Hungary and Belgium. We also participated in a conference in Moldova, where we presented the experience of Bulgaria in the sphere of reformation of the child protection system.

In 2014 within the project “Resilience without Borders” we plan to develop new partnerships with organizations from Latvia and Moldova.

4) Child Participation

This is an area for development, in which SAPI has little and only partial experience. The team of SAPI made its first steps in writing goals and tasks for the program, aiming to improve child participation in all the activities that the organization provides. However, at this stage it is still an underdeveloped activity. In 2013 SAPI managed to introduce the topic for child participation in the project “Resilience without Borders” in developing a policy for safe school environment. This experience could be used in order to further develop this aspect next year.

Publications:



Information brochure “*Package of integrated services for guaranteeing the rights of children participating in legal procedures*”



Report “*Participation of children victims or witnesses of crimes in legal procedures. Analysis of the change.*”



When a child faces abuse
A book for children between 7 and 13 years of age



A poster from the campaign “*Bad Traditions*”



. REPORT FOR THE PROGRAM „TRAINING, METHODOLOGICAL SUPPORT AND RESEARCH”

Strategical goal: Increase of the capacity of the helping professionals through training provision, methodological support or supervision.

1. Analysis of the activities within the program for 2013

Result 1: Increased capacity of the specialists working in the organization

In 2013 we continued the practice to increase of the qualification of the staff working in SAPI through their participation in training, travelling with educational purposes, round tables and seminars, carried out within the projects of the organization, as well as within projects of partner organizations, and within the frames of trainings organized by the Professional Training Centre of SAPI. The newly-hired personal all pass through introductory training in the teams providing social services.

1.1. Increased capacity of professionals in SAPI to perform supervision.

Within the framework of a 200-hour training of the CPT for supervisors in social work in 2013 another three experts from SAPI obtained the competence provide supervision under the supervision of an experienced supervisor. Those who completed the course in 2012 carried out successfully internships in the sphere of supervision and thus completed their training.

1.2. Developed capacity of specialists from SAPI to prevent abuse, to work on cases of children victims of violence and in families where violence exists.

In 2013 substantial resources were invested in the development of the capacity of the specialists in SAPI for prevention of abuse and for working on cases of children. Successful training was carried out for the preparation of new members of the mobile team; organized was also training on caseworking, and particularly work on cases of domestic violence and family mediation.

1.3. In 2013 SAPI introduced a new priority in the training of professionals – training for work on cases of children in conflict with the law.

Carried out were also trainings for professionals from the child protection system and the system for working with children in conflict with the law in the regions of Shoumen and Yambol within a project of UNICEF. As part of the project „Social inclusion of children in conflict with the law – new models and practices“, which SAPI implements since 2013, we organized travels with educational purposes in Belfast and Rome, aiming at the introduction to models for working with children in conflict with the law. In the end of 2013 we carried out the first two trainings of the team that will provide the new service „Intensive support of children in conflict with the law“ in CSC Sofia and the CSSCF Shoumen.

1.4. The CPT conducted trainings *for working on cases of children with behavioural problems* with representatives from SAPI and professionals from other organizations for social services.

1.5. Apart from the traditional forms of training in 2013 SAPI introduced the *practice of internship provision for professionals from other social services in the country*. Interns were experts from Social Rehabilitation and Integration Centre Varna in CССCF Shoumen, and from the CSC Dupnitsa in the CSC Sofia.

Result 2: Provided methodological support and supervision to the social services teams.

SAPI is an organization that not only provides social services, but also stresses on the quality of work and of this provision. The quality guarantees a monthly supervision of every specialist, and there are standards developed for one individual and one group supervision.

In 2013 we expanded the range of the organizations receiving supervision from the experts of SAPI. In addition to the extension of the contracts with the CSC and HCDPC Dupnitsa and CSC Razgrad, in 2013 we signed a contract for supervision with the Municipality of Bourgas, CССCF Varna, and the SS in the village of Osenec.

Summarized data about the number of training hours passed by the service teams managed by SAPI

Service	Training about assessment preparation	Group work training	Training on supervision and consultation of foster families	Training on family mediation	Training based on a program for parents who have committed violence	Training based on the method «My backpack»	Training on social inclusion of children in conflict with the law	Training on work with children with behavioural problems	Interviewing
CССCF Shoumen	-	-	40	128	-	72	336	-	32
CССCF Vidin	-	-	30	192	120	48	86	96	-
CSC Sofia	192	192	40	64	48	96	384	96	128
HCDPC	80	80	-	-	-	24	192	-	-

Apart from the above mentioned trainings, representatives of the social services teams have participated in the following trainings: “Supervisors in social work“, “Systematic Approach – Milan School“, “Empowering Women that Have Experienced Abuse“, “Crisis Centre and Crisis Intervention“, “Voluntarism“, “Assessment of a Family where Violence is Present – Integrated Approach“ - a total of 794 hours.

Result 3: Training of the CPT

In 2013 for the second time SAPI provided training on a previously developed and distributed among professionals indicative program. According to data from the conducted surveys and the organized courses we could make the conclusion that the highest interest was shown in the trainings “Supervisors in Social Work“, “Interviewing“, “Assessment and Planning“ and “Leaders of the Program for Parents „Smackfree““. The total number of trainings for the year is 380.

Conducted trainings

- Training of supervisors in social work – 200 hours, participants:12
- Social work with children with behavioural problems – 32 hours, 20 participants
- Interviewed children - 16 hours, 33 participants
- Training for specialists from the HCDPC Borovan – 20 hours, 12 participants
- “Smackfree: how to place limits for our child with love and respect“ - 16 hours, 16 participants
- Assessment and planning /CSC Pernik/ - 16 hours, 8 participants
- Training of a team within the project “Individual assessment of children in conflict with the law” – 16 hours, 35 participants
- Assessment and planning in social work with children and families – 16 hours, 8 participants.
- Training for work based on a group program “It is Better to Talk“ CSC and HCDPC Dupnitsa – 8 hours, 9 participants
- Training “Casework“ – 8 hours, 20 participants
- Training of the personal in CSC Varna on the topic “Family mediation“ - 24 hours, 15 people
- In 2013 SAPI won three public orders for development of programs and trainings, one of them has already been fulfilled, and another one starts at the end of 2013. As a result of the first order and the developed by SAPI training program, representatives of all child protection units and units Social Services for People with Disabilities Department in CPR in the country were trained.

The second one will be fulfilled by the end of October 2014, and the third during the period February – June 2014.



Result 4: Conducted research

In 2013 SAPI conducted two research projects – “The Right of the Children to Participate“, ordered by the European Commission with a leading organization „Ecoris“ UK, and “Individual assessment of children in conflict with the law, placed in Social educational boarding school In the Region Of Sliven and Yambol, as well as of the children directed to Local Commission for Combating Juvenile Delinquency, and children in the child protection system", ordered by UNICEF Bulgaria.

The reserach project “The Right of the Children to Participate“ is concerned with the question to what extent is this right guaranteed in the countries in the EU, and for Bulgaria the research is conducted by SAPI. It will contribute to the better application of the CSC and in particular the application of the right of the child to participate in EU.

The research work “Individual assessment of children in conflict with the law, placed in Social educational boarding school In the Region Of Sliven and Yambol, as well as of the children directed to Local Commission for Combating Juvenile Delinquency, and children in the child protection system" has a key role for the starting of a real reform in the youth justice system in Bulgaria.

2. Priorities of the program and challenges for next year

Priorities

- 1) Sustainability of the program
- 2) Development of the program
- 3) Promotion of the results from the achievements
- 4) Building of international partnerships

Tasks:

- Organizational planning of the activities within the program
- Extension of the team of the program

Challenges in 2014:

- **Gathering a methodological council for the training centre**, whose activities will be to approve the training programs and plans; to develop criteria and standards for the trainers; to define the status of every trainer in the CPT – intern, junior trainer, expert trainer, consultant; to discuss and approve the exam contents, etc.
- **Qualitative fulfilment of all public orders within which we expect to train 2500 specialists.**



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- **Development of the expert and training team** – defining the status of every trainer; providing opportunities for internships of the trainers, as well as gathering training teams based on specific topics;
 - **Publicity of the provided services** – advertising of the services offered by the CPT.
 - **Developing Resilience Resource Centres in Latvia and Moldova.**